

Creative Group Tours - Cancellation/Change Policy

All cancellations and changes in number of attendees must be made in writing, indicating reason of cancellation and emailed to your director by 5:00pm on the day in question. Upon receipt of written notification of changes in number of attendees (individual cancellations) or entire group cancellation, charges will be applied as follows:

The initial deposit of \$150 is NON-REFUNDABLE.

REFUNDS - The initial deposit of \$150 is non-refundable. If a student becomes ineligible for the trip, refunds will only be given for additional money paid by the end of the school day on Wednesday, February 14th.

- Between February 15th and March 30th, refunds will only be given for additional money paid minus an additional \$50. Note that the end of the third nine-week period happens during this time frame.
- Between March 31st and April 13th, refunds will only be given for additional money paid minus an additional \$75.
- Between April 14th and April 21st, refunds will only be given for additional money paid minus an additional \$100.
- No refunds of any kind are issued after Wednesday, April 21st. No Additions, Substitutions or changes to group configurations can be made within 21 days prior to departure. **All park tickets are issued as Non-Refundable and Non-Transferable” by the Creative Group Tours. The park tickets and meal cards are only valid during our length of stay. So, if you do not go on the trip for any reason, the tickets purchased on your behalf are not valid later. If you become ineligible for the trip due to behavior consequences, you will forfeit a refund.**